

# Quik-Guide<sup>®</sup> to Community Services

## For Kanawha County

Provided for you by: United Way Information & Referral & RFRN \*denotes additions or changes  
 ALL NUMBERS ARE 304 AREA CODE UNLESS ANOTHER AREA CODE IS LISTED

### **SISSONVILLE RESOURCES**

Emergency Numbers  
 Sheriff Detachment..... 984-0006  
 Day Care  
 Little Kids ..... 984-4008  
 Hands On Daycare ..... 343-1959  
 Food Assistance  
 Aldersgate U.M. Church..... 984-1164  
 North Hills Baptist Church..... 984-0347  
 Medical  
 Cabin Creek Health Center..... 984-1576  
 Schools  
 Bonham Elementary..... 348-1912  
 Flinn Elementary..... 348-1960  
 Sissonville Elementary..... 348-1961  
 Sissonville Middle School ..... 348-1993  
 Sissonville High..... 348-1954  
 Sissonville Health Center..... 984-1565  
 Sissonville Public Library..... 984-2244

### **COUNTY AGENCIES/SERVICES**

Assessor ..... 357-0250  
 Circuit Clerk ..... 357-0440  
 County Clerk ..... 357-0130  
 County Commission ..... 357-0101  
 County Courthouse ..... 357-0100  
 Tax Division..... 357-0210  
 County Magistrate ..... 357-0400  
 County Probation - Adult ..... 357-0500  
 Juvenile ..... 357-0520  
 County Prosecuting Attorney ..... 357-0300  
 Kanawha-Chas. Humane Assn .... 342-1576  
 Kanawha County Library..... 343-4646  
 Kanawha County Schools ..... 348-7770  
 Sheriff ..... 357-0200  
 Sheriff's Methamphetamine Tip Line  
 ..... 357-4693  
 Social Security..... 347-5217  
 Solid Waste Authority ..... 342-4477  
 Victim Services Center ..... 357-9001  
 WV Rehabilitation..... 766-2634

### **EMERGENCY NUMBERS (911)**

Non-emergency ..... 357-0191  
 Fire, Police, Ambulance..... 911  
 State Police (Kanawha) ..... 558-7777  
 Poison Center ..... 800-222-1222

### **ADOPTION/FOSTER CARE**

Bralely and Thompson..... 768-4721  
 Children's Home Society ..... 345-3894  
 Kanawha Valley Center..... 347-9818  
 WV DHHR ..... 746-2360

### **CONSUMER PROTECTION**

Attorney General..... 800-368-8808  
 Insurance Commission ..... 888-879-9842  
 TTY ..... 800-435-7381  
 Product Complaints..... 800-638-2772  
 Public Service Commission... 800-344-5113

### **COUNSELING/MENTAL HEALTH & ADDICTION SERVICES**

Alcoholics Anonymous ..... 800-333-5051  
 ASPEN (Adolescent Suicide Prevention and Early Intervention) ..... 414-3070  
 \*Children First ..... 553-1055  
 Family Counseling Connection ..... 340-3676  
 Highland Hospital..... 926-1669  
 Highland Partial Program..... 926-6010  
 Kanawha Pastoral Counseling..... 346-9689  
 Kanawha Valley Center ..... 347-9818  
 Narcotics Anonymous ..... 344-4442  
 Prestera Center ..... 341-0511  
 Problem Gambler's Help Ntwk800-426-2537  
 Process Strategies..... 348-1436  
 Sex Addicts Anonymous (Jack) .... 344-0469  
 WV Council for the Prevention of Suicide  
 ..... 296-1731 ext. 4269  
 WV Mental Health Consumers' Association  
 toll free..... 1-800-598-8847  
 WV Prescription Drug Abuse .. 1-866-987-8488  
 WV Tobacco Quit Line ..... 1-877-966-8784  
 WV System of Care..... 437-5911  
 WVU Behavioral Medicine ..... 388-1000

### **CRISIS INTERVENTION**

Adult/Child Abuse Hotline..... 800-352-6513  
 Rape/Sexual Assault Services..... 340-3676  
 Suicide Prevention Lifeline..... 800-273-8255

### **DENTAL SERVICES**

CAMC Dental Center ..... 388-9335  
 Carver Career Center..... 348-1965  
 FamilyCare Hills Plaza ..... 720-4466  
 Kanawha Dental Health Council  
 Children ..... 348-6613  
 Seniors ..... 348-0707  
 Upper Kanawha Medical Ctr..... 595-3282  
 WV Health Right ..... 343-7003  
 WVU Tech Dental Hygiene ..... 442-3345

### **DISABILITY SERVICES**

Aging, Disability and Resource Center  
 Toll Free ..... 866-981-2372  
 ACIL..... 965-0376  
 ARC of The Three Rivers ..... 344-3403  
 Birth to Three..... 866-321-4728  
 Childhood Language Disorders Ctr. .... 342-7582  
 Community Access, Inc. .... 766-2413  
 Community Services, Inc. .... 201-7799  
 Children's Therapy Clinic..... 342-9515  
 Down Syndrome Network of WV .... 776-0984  
 Fair Shake Network toll free ... 800-497-4746  
 Goodwill Industries..... 346-0811  
 Legal Aid of WV FAST Parent Liaison  
 ..... 341-0511 ext. 1614  
 Lions Club: Eyeglasses..... 766-4891  
 Quota Club: Hearing Aids..... 414-4405  
 Prestera Family Support ..... 414-4697  
 Traumatic Brain Injury..... 877-724-8244  
 WV Advocates..... 800-950-5250  
 WV Learning Disabilities Assoc.. 866-985-3211

WV Rehabilitation..... 766-2634  
 WV Society for Blind ..... 766-2503

### **DISASTER SERVICES**

American Red Cross ..... 340-3650  
 Emergency Service Office..... 558-5380  
 Salvation Army ..... 343-4548

### **DOMESTIC VIOLENCE SERVICES**

Rape/Sexual Assault Services..... 340-3676  
 WV Coalition Against DV ..... 965-3552  
 YWCA Resolve Family Abuse ..... 340-3549  
 YWCA Resolve Court Advocacy ..... 610-1575

### **EDUCATION/TRAINING**

Apprenticeship for Child Dev. Specialist  
 toll free ..... 866-982-2237  
 Charleston Job Corps Outreach & Admissions  
 ..... 414-4435  
 Goodwill Industries ..... 346-0811  
 Head Start ..... 348-1942  
 Job Squad..... 612-4341  
 Junior Achievement..... 346-9753  
 Kanawha County Schools ..... 348-7770  
 KCS Parent Community Res. Ctr.... 348-7715  
 KISRA ..... 768-8929  
 Kanawha Valley Community & Technical  
 College Workforce & Economic Development  
 ..... 414-4443  
 Literacy Volunteers-Kanawha..... 343-7323  
 Mountaineer ChalleNge Acad. ... 800-529-7700  
 Robert C. Byrd Inst. toll free.. 800-469-7224  
 Safe Schools Helpline..... 866-723-3982  
 WVDHHR/WV Works..... 746-2360

### **EMPLOYMENT**

Career Consulting Services..... 344-2273  
 Center for Economic Options ..... 345-1298  
 Goodwill Industries ..... 346-0811  
 Kanawha Co. Schls Adult Basic Ed. . 755-5536  
 KISRA ..... 768-8929  
 Senior Employment Program ..... 755-2385  
 Workforce WV Career Center..... 558-0342

### **FINANCIAL ASSISTANCE**

\*Capital Resource Agency ..... 414-4475  
 Consumer Credit Counseling..... 720-3640  
 Mountain Mission..... 344-3407  
 Salvation Army ..... 343-4548  
 Social Security..... 800-772-1213  
 Union Mission..... 925-0366  
 Unemployment Compensation..... 558-0291  
 WV DHHR ..... 746-2360

### **FOOD/NUTRITION**

Central Child Care..... 382-0797  
 Christ's Kitchen..... 722-4284  
 Food Stamps..... 746-2360  
 Manna Meal..... 345-7121  
 Meals on Wheels ..... 342-4252  
 Senior Nutrition Program..... 755-2385  
 WIC Program ..... 746-7880

### **HEALTH CARE/CLINICS/HOSPITAL**

CAMC ..... 388-5432  
FamilyCare Hills Plaza ..... 720-4466  
\*FamilyCare West Side Elementary .414-4415  
Kan-Chas Health Dept. .... 348-0700  
St. Francis Hospital..... 347-6500  
Thomas Memorial Hospital ..... 766-3600  
Women's Health Center..... 344-9834  
WV Health Right ..... 343-7000

### **HEALTH ORGANIZATIONS**

AIDS Hotline..... 800-642-8244  
Alzheimer's Association ..... 343-2717  
American Cancer Society..... 746-9950  
Toll Free Local ..... 800-288-3618  
Toll Free National..... 800-227-2345  
American Heart Association..... 720-9001  
Arthritis Foundation toll free 1-800-358-0380  
Blind Physically Handicapped Svcs. 558-4061  
Carelink..... 888-348-2922  
CAMC Health Info Center ..... 388-9645  
D.E.A.F. .... 766-9470  
Diabetes Association..... 888-342-2383  
Easter Seal Society toll free ..... 800-677-1390  
Kanawha Coalition for Community Health  
Improvement ..... 388-7557  
Lions Club Sight Program..... 766-4891  
Lung Association..... 342-6600  
Make a Wish Foundation... 342-9474  
March of Dimes ..... 720-2229  
Multiple Sclerosis Society..... 343-5153  
Muscular Dystrophy Assn..... 344-9807  
Spinal Cord Injury ..... 766-4751  
UniCare Health Plan..... 888-611-9958  
WCWV Reg. Tobacco Prevention..... 722-8070  
\*WV Family to Family Health Information  
Center Toll Free..... 800-281-1436  
\*WV FREE..... 342-9188

### **HOME HEALTH CARE**

Comforts of Home ..... 720-7313  
Coord. Council for Ind. Living..... 766-2245  
Kanawha Valley Senior Services... 348-0707  
WV Home Health Services..... 348-1400

### **HOSPICE**

HospiceCare 768-8523 or toll free 800-560-8523

### **HOUSING**

Habitat for Humanity ..... 720-0141  
Charleston-Kanawha Housing..... 348-6451  
or 888-881-6451 TTY/TDD..... 348-6840  
HUD ..... 347-7000  
KISRA ..... 768-8929  
Religious Cltn. for Comm. Renewal. 346-6398

### **INFANT/YOUNG CHILD SERVICES**

Birthing..... 727-2020 or 727-2019  
Childbirth Education Association... 776-2552  
Gabriel Project..... 414-4666  
Right From the Start ..... 800-642-8522  
WIC ..... 746-7880

### **LEGAL SERVICES**

Legal Aid 343-4481 or toll free 866-255-4370  
WV Lawyer Referral..... 800-642-3617  
Senior Legal Aid ..... 800-229-5068

### **PARENTING SUPPORT**

Brale & Thompson. 720-1300 or 800-969-1704  
\*Children First ..... 553-1055  
Kanawha Valley Center ..... 347-9818  
Marita Reynolds, Lic. Psychologist... 727-1302  
Resolve Family Abuse Program..... 340-3549  
WV State University Extension... 866-987-8283

### **PREVENTION**

Adolescent Health Initiative ..... 340-3622  
Kanawha County Communities That Care  
Substance Abuse Prevention Program  
Director ..... 437-3356  
Family Planning Program ..... 800-642-8522  
Kanawha Co. Sheriff's Dept. Combating  
Underage Drinking..... 357-0155  
Substance Abuse Prevention Clearinghouse  
..... 558-0950 x 2060  
Tobacco Prev. Clearinghouse 558-0950 x 2053  
WCWV Tobacco Prevention ..... 722-8070  
\*WV FREE..... 342-9188

### **RECREATION**

Charleston Parks & Recreation..... 348-6860  
Kanawha City Community Center..... 348-6484  
YMCA ..... 340-3527  
YWCA ..... 340-3550  
WV State Museum..... 558-0220  
TDD ..... 558-3562

### **SENIOR SERVICES**

Adult Day Care..... 348-0727  
Aging, Disability and Resource Center  
Toll Free ..... 866-981-2372  
Central Charleston Senior Center..... 348-0726  
Consumer Protection for Seniors..... 558-8986,  
Ext. 234 or toll free 800-368-8808 Ext. 234  
Council for Independent Living ..... 766-2245  
Kanawha Valley Senior Services..... 348-0707  
Metro Area Agency on Aging..... 766-4106  
Senior Nutrition Program ..... 755-2385  
Retired Senior Volunteer Program..... 340-3636  
Rowena Sizemore ..... 489-2392  
Senior Employment Program..... 755-2385  
WV Bureau for Senior Services ..... 558-3317

### **SHELTERS**

Davis Child Shelter ..... 345-3891  
Jericho House..... 727-0179  
Twin Cities Safe Haven ..... 727-6179  
Patchwork..... 340-3670  
Roark-Sullivan Lifeway Center ..... 340-3616  
Samaritan Inn..... 343-9632  
Sojourners..... 340-3562  
Union Mission Crossroads ..... 343-4352

### **TRANSPORTATION**

KAT (Special Needs) ..... 343-0489  
Kanawha Valley Senior Services..... 348-0726  
Kanawha Valley Reg. Transport. (KRT) 343-7586  
Medi-Cab ..... 342-5798  
Good News Mountaineer Garage. 866-448-3227  
Pretera Non-emergency Med. Transportation  
..... 741-2460  
Samuels Transport..... 720-7261/553-9307

### **THRIFT STORES**

Agape Shop ..... 342-6553  
Goodwill ..... 346-0811  
Habitat for Humanity ReStore..... 720-8733  
Heart & Hand House..... 744-6741  
Mountain Mission ..... 344-3407  
Salvation Army ..... 343-4548  
Union Mission ..... 926-0366  
YWCA Gently Used Clothing..... 340-3646  
YWCA Gently Used Furniture..... 344-1348

### **VETERANS**

Vet Center..... 343-3825  
Veterans Affairs..... 558-3540

### **YOUTH SERVICES**

Amachi Mentoring ..... 532-0120

Big Brothers/Big Sisters ..... 746-7900  
\*Children First..... 553-1055  
Connect Child Care R&R..... 888-595-8290  
Daymark ..... 340-3675  
HOPE Community Dev. Corp..... 343-4673  
\*Kanawha Co. Schools Shoe Fund... 348-1343  
WV Nat'l Guard Child & Youth..... 561-6821

### **YOUTH ORGANIZATIONS**

4-H..... 768-1202  
Boy Scouts..... 340-3663  
Boys and Girls Club ..... 342-8831  
Girl Scouts of Black Diamond Coun. . 345-7772


### **WV STATE SERVICES/AGENCIES**

WV DHHR ..... 746-2360  
Child/Adult Abuse Hotline ..... 800-352-6513  
Child Support Office..... 800-249-3778  
Automated Health Systems ..... 800-449-8466  
Breast & Cervical Cancer Screening... 558-5388  
Children's Health Insurance ..... 877-982-2447  
Children's Specialty Care ..... 558-5388  
Client Services (DHHR) ..... 800-642-8589  
Vital Statistics..... 558-2931  
Worker's Compensation ..... 866-452-7425  
WV Army National Guard Family Assistance  
Center Toll Free..... 1-866-986-4326  
Volunteer West Virginia ..... 558-0111WV  
Bureau for Senior Services..... 558-3317  
WV Hate Crime Task Force ..... 888-676-5546  
WV Public Service Commission . 800-642-8544

### **Updated: December 2011**

*This Quik-Guide lists the most often called services/agencies for Kanawha County. It is not all inclusive nor does it list all the services each agency offers. For an updated copy, go to:*  
[www.regionalfn.org/sissonvillequikguide.pdf](http://www.regionalfn.org/sissonvillequikguide.pdf)

**For corrections or additions, please call the Regional Family Resource Network at 414-4470.**



Still don't know where to go for help? **Call: United Way of Central WV Information & Referral 414-4405 or 1-800-540-8659 or 211 after hours**