

# Quik-Guide<sup>®</sup> to Community Services

## For Kanawha County

**Provided for you by: United Way Information & Referral & RFRN**  
**ALL NUMBERS ARE 304 AREA CODE UNLESS ANOTHER AREA CODE IS LISTED**

### SISSONVILLE RESOURCES

- Emergency Numbers
- Sheriff Detachment ..... 984-0006
- Day Care
- Little Kids ..... 984-4008
- Hands On Daycare..... 343-1959
- Food Assistance
- Aldersgate U.M. Church..... 984-1164
- North Hills Baptist Church..... 984-0347
- Medical
- Cabin Creek Health Center ..... 984-1576
- Schools
- Bonham Elementary..... 348-1912
- Flinn Elementary..... 348-1960
- Sissonville Elementary..... 348-1961
- Sissonville Middle School ..... 348-1993
- Sissonville High..... 348-1954
- Sissonville Health Center ..... 984-1565
- Sissonville Public Library..... 984-2244

### COUNTY AGENCIES/SERVICES

- Assessor ..... 357-0250
- Circuit Clerk ..... 357-0440
- County Clerk ..... 357-0130
- County Commission ..... 357-0101
- County Courthouse..... 357-0100
- Tax Division..... 357-0210
- County Magistrate ..... 357-0400
- County Probation - Adult..... 357-0500
- Juvenile ..... 357-0520
- County Prosecuting Attorney ..... 357-0300
- Kanawha-Chas. Humane Assn .... 342-1576
- Kanawha County Library..... 343-4646
- Social Security..... 347-5217
- Solid Waste Authority ..... 342-4477
- WV Rehabilitation..... 766-2634

### EMERGENCY NUMBERS (911)

- Non-emergency ..... 357-0191
- Adult/Child Abuse..... 800-352-6513
- Fire, Police, Ambulance..... 911
- Sheriff ..... 357-0200
- State Police (Kanawha) ..... 558-7777
- Poison Center ..... 800-222-1222

### ADOPTION/FOSTER CARE

- Braley and Thompson ..... 768-4721
- Children's Home Society ..... 345-3894
- Kanawha Valley Center..... 347-9818
- National Youth Advocate Program 345-6897
- WV DHHR ..... 746-2360

### CONSUMER PROTECTION

- Attorney General ..... 800-368-8808
- Insurance Commission ..... 888-879-9842
- TTY ..... 800-435-7381
- Product Complaints..... 800-638-2772
- Public Service Commission... 800-344-5113

### COUNSELING/MENTAL HEALTH & ADDICTION SERVICES

- Alcoholics Anonymous ..... 800-333-5051
- Family Counseling Connection ..... 340-3676
- Highland Hospital..... 926-1669
- Highland Partial Program ..... 926-6010
- Kanawha Pastoral Counseling..... 346-9689
- Kanawha Valley Center ..... 347-9818
- Mental Health Association..... 340-3512
- Narcotics Anonymous..... 344-4442
- Prestera Center..... 341-0511
- Problem Gambler's Help Ntwk800-426-2537
- Process Strategies..... 348-1436
- Sex Addicts Anonymous (Jack) .... 344-0469
- WV Council for the Prevention of Suicide ..... 296-1731 ext. 4269
- WV Mental Health Consumers' Association toll free..... 1-800-598-8847
- WV Prescription Drug Abuse .. 1-866-987-8488
- WV Tobacco Quit Line ..... 1-877-966-8784
- WV System of Care (children)..... 399-0126
- \*WVU Behavioral Medicine ..... 388-1000

### CRISIS INTERVENTION

- ASPEN (Adolescent Suicide Prevention and Early Intervention) ..... 414-3070
- Adult/Child Abuse Hotline..... 800-352-6513
- Rape/Sexual Assault Services..... 340-3676
- Suicide Prevention Lifeline..... 800-273-8255

### DENTAL SERVICES

- CAMC Dental Center ..... 388-9335
- Carver Career Center..... 348-1965
- FamilyCare ..... 414-4499
- Kanawha Dental Health Council
- Children ..... 348-6613
- Seniors ..... 348-0707
- Upper Kanawha Medical Ctr..... 595-3282
- WV Health Right ..... 343-7003
- WVU Tech Dental Hygiene ..... 442-3345

### DISABILITY SERVICES

- Aging, Disability and Resource Center
- Toll Free ..... 866-981-2372
- ACIL..... 965-0376
- ARC of The Three Rivers ..... 344-3403
- Birth to Three..... 866-321-4728
- Childhood Language Disorders Ctr. .... 342-7582
- Community Access, Inc. .... 766-2413
- Community Services, Inc. .... 201-7799
- Children's Therapy Clinic..... 342-9515
- Down Syndrome Network of WV .... 776-0984
- Fair Shake Network toll free ... 800-497-4746
- Family Advocacy, Support & Training
- Toll Free ..... 866-255-4370
- Goodwill Industries..... 346-0811
- Lions Club: Eyeglasses..... 766-4891
- Quota Club: Hearing Aids. .... 414-4405
- Prestera Family Support ..... 414-4697
- Region II Family Network. 341-0511 ext.1614 or toll free..... 888-711-4334
- Traumatic Brain Injury..... 877-724-8244

- WV Advocates..... 800-950-5250
- WV Learning Disabilities Assoc.. 866-985-3211
- WV Rehabilitation ..... 766-2634
- WV Society for Blind ..... 766-2503

### DISASTER SERVICES

- American Red Cross ..... 340-3650
- Emergency Service Office..... 558-5380
- Salvation Army ..... 343-4548

### DOMESTIC VIOLENCE SERVICES

- Rape/Sexual Assault Services..... 340-3676
- WV Coalition Against DV ..... 965-3552
- YWCA Resolve Family Abuse ..... 340-3549
- YWCA RFAP Court Advocacy..... 421-2330

### EDUCATION/TRAINING

- Apprenticeship for Child Dev. Specialist toll free ..... 866-982-2237
- Charleston Job Corps Outreach & Admissions ..... 414-4435
- Charleston-Works at Schoenbaum.. 414-4416
- Goodwill Industries ..... 346-0811
- Head Start ..... 348-1942
- Job Squad..... 612-4341
- Junior Achievement..... 346-9753
- Kanawha County Schools ..... 348-7770
- KISRA..... 768-8929
- Literacy Volunteers-Kanawha..... 343-7323
- Mountaineer Challenge Acad.... 800-529-7700
- Robert C. Byrd Inst. toll free.. 800-469-7224
- Safe Schools Helpline..... 866-723-3982
- WVDHHR/WV Works..... 746-2360

### EMPLOYMENT

- Career Consulting Services..... 344-2273
- Center for Economic Options ..... 345-1298
- Goodwill Industries ..... 346-0811
- Kanawha Co. Schls Adult Basic Ed. . 755-5536
- KISRA..... 768-8929
- Senior Employment Program ..... 755-2385
- Workforce WV Career Center..... 558-0342

### FINANCIAL ASSISTANCE

- Consumer Credit Counseling..... 720-3640
- Mountain Mission..... 344-3407
- Salvation Army ..... 343-4548
- Social Security..... 800-772-1213
- Union Mission..... 925-0366
- Unemployment Compensation..... 558-0291
- WV DHHR ..... 746-2360

### FOOD/NUTRITION

- Central Child Care..... 382-0797
- Christ's Kitchen..... 722-4284
- Food Stamps..... 746-2360
- Manna Meal..... 345-7121
- Meals on Wheels ..... 342-4252
- Senior Nutrition Program..... 755-2385
- WIC Program..... 746-7880

**HEALTH CARE/CLINICS/HOSPITAL**

CAMC ..... 388-5432  
FamilyCare Hills Plaza ..... 720-4466  
FamilyCare Schoenbaum FEC ..... 414-4499  
Kan-Chas Health Dept. .... 348-0700  
St. Francis Hospital..... 347-6500  
Thomas Memorial Hospital ..... 766-3600  
Women's Health Center..... 344-9834  
WV Health Right ..... 343-7000

**HEALTH ORGANIZATIONS**

AIDS Hotline..... 800-642-8244  
Alzheimer's Association ..... 343-2717  
American Cancer Society..... 746-9950  
Toll Free Local ..... 800-288-3618  
Toll Free National..... 800-227-2345  
American Heart Association ..... 720-9001  
Arthritis Foundation toll free 1-800-358-0380  
Blind Physically Handicapped Svcs. 558-4061  
Carelink..... 888-348-2922  
CAMC Health Info Center ..... 388-9645  
D.E.A.F. .... 766-9470  
Diabetes Association..... 888-342-2383  
Easter Seal Society toll free ..... 800-677-1390  
Kanawha Coalition for Community Health Improvement ..... 388-7557  
Lions Club Sight Program..... 766-4891  
Lung Association..... 342-6600  
Make a Wish Foundation..... 342-9474  
March of Dimes ..... 720-2229  
Multiple Sclerosis Society..... 343-5153  
Muscular Dystrophy Assn..... 344-9807  
Spinal Cord Injury ..... 766-4751  
UniCare Health Plan..... 888-611-9958  
WCWV Reg. Tobacco Prevention..... 722-8070

**HOME HEALTH CARE**

Coord. Council for Independent Lvng. 766-2245  
Kanawha Valley Senior Services ..... 348-0707  
WV Home Health Services..... 348-1400

**HOSPICE**

HospiceCare 768-8523 or toll free 800-560-8523

**HOUSING**

Habitat for Humanity ..... 720-0141  
Charleston Housing Authority ..... 348-6451  
HUD ..... 347-7000  
KISRA ..... 768-8929  
Religious Coaltn. for Comm. Renewal. 346-6398

**INFANT/YOUNG CHILD SERVICES**

Birthright..... 727-2020 or 727-2019  
Childbirth Education Association ..... 776-2552  
Gabriel Project ..... 414-4666  
Right From the Start ..... 800-642-8522  
WIC..... 746-7880

**LEGAL SERVICES**

\*Legal Aid ... 343-4481 or toll free 866-255-4370  
WV Lawyer Referral..... 800-642-3617  
Senior Legal Aid..... 800-229-5068

**PARENTING SUPPORT**

Brale & Thompson.. 720-1300 or 800-969-1704  
Kanawha Valley Center..... 347-9818  
Marita Reynolds, Lic. Psychologist..... 727-1302  
Prestera Respite ..... 341-0511  
Resolve Family Abuse Program ..... 340-3549  
WV State University Extension..... 866-987-8283  
WV Youth Advocate Program..... 345-6897  
Toll Free..... 800-575-6008

**PREVENTION**

Adolescent Health Initiative ..... 340-3622

ASPEN (Adolescent Suicide Prevention and Early Intervention) ..... 414-3070  
Kanawha County Communities That Care Substance Abuse Prevention Program Director..... 437-3356  
Family Planning Program ..... 800-642-8522  
Kanawha Co. Sheriff's Dept. Combating Underage Drinking..... 357-0155  
Substance Abuse Prevention Clearinghouse ..... 558-0950 x 2060  
Tobacco Prev. Clearinghouse 558-0950 x 2053  
WCWV Tobacco Prevention ..... 722-8070

**RECREATION**

Charleston Parks & Recreation..... 348-6860  
Kanawha City Community Center..... 348-6484  
YMCA ..... 340-3527  
YWCA ..... 340-3550  
WV State Museum..... 558-0220  
TDD ..... 558-3562

**SENIOR SERVICES**

Adult Day Care..... 348-0727  
Aging, Disability and Resource Center Toll Free ..... 866-981-2372  
Central Charleston Senior Center..... 348-0726  
Consumer Protection for Seniors..... 558-8986, Ext. 234 or toll free 800-368-8808 Ext. 234  
Council for Independent Living ..... 766-2245  
Kanawha Valley Senior Services..... 348-0707  
Metro Area Agency on Aging..... 766-4106  
Nutrition Program for Elderly..... 755-2385  
Retired Senior Volunteer Program..... 340-3636  
Rowena Sizemore ..... 489-2392  
Senior Employment Program..... 755-2385  
WV Bureau for Senior Services ..... 558-3317

**SHELTERS**

Davis Child Shelter ..... 345-3891  
Jericho House..... 727-0179  
Twin Cities Safe Haven ..... 727-6179  
Patchwork..... 340-3670  
Roark-Sullivan Lifeway Center ..... 340-3616  
Samaritan Inn..... 343-9632  
Sojourners..... 340-3562  
Union Mission Crossroads ..... 343-4352

**TRANSPORTATION**

KAT (Special Needs) ..... 343-0489  
Kanawha Valley Senior Services..... 348-0726  
Kanawha Valley Reg. Transport. (KRT) 343-7586  
Medi-Cab ..... 342-5798  
Good News Mountaineer Garage.. 866-448-3227  
Prestera Non-emergency Med. Transportation ..... 741-2460  
Samuels Transport..... 720-7261/553-9307

**THRIFT STORES**

Agape Shop ..... 342-6553  
Goodwill ..... 346-0811  
Habitat for Humanity ReStore..... 720-8733  
Heart & Hand House ..... 744-6741  
Mountain Mission ..... 344-3407  
Salvation Army ..... 343-4548  
Union Mission ..... 926-0366  
YWCA Gently Used Clothing ..... 340-3646  
YWCA Gently Used Furniture..... 344-1348

**VETERANS**

Vet Center..... 343-3825  
Veterans Affairs..... 558-3540

**YOUTH SERVICES**

Big Brothers/Big Sisters..... 746-7900  
Connect Child Care R&R..... 888-595-8290

Daymark ..... 340-3675  
HOPE Community Dev. Corp..... 343-4673  
Prestera Respite..... 341-0511  
WV Nat'l Guard Child & Youth..... 561-6821

**YOUTH ORGANIZATIONS**

4-H..... 768-1202  
Boy Scouts..... 340-3663  
Boys and Girls Club ..... 342-8831  
Girl Scouts of Black Diamond Coun. ... 345-7772


**WV STATE SERVICES/AGENCIES**

WV DHHR ..... 746-2360  
Child/Adult Abuse Hotline ..... 800-352-6513  
Child Support Office..... 800-249-3778  
Automated Health Systems ..... 800-449-8466  
Breast & Cervical Cancer Screening... 558-5388  
Children's Health Insurance ..... 877-982-2447  
Children's Specialty Care ..... 558-5388  
Client Services (DHHR) ..... 800-642-8589  
Vital Statistics..... 558-2931  
Worker's Compensation ..... 866-452-7425  
WV Advocates..... 346-0847  
WV Army National Guard Family Assistance Center Toll Free..... 1-866-986-4326  
Volunteer West Virginia ..... 558-0111WV  
Bureau for Senior Services..... 558-3317  
WV Hate Crime Task Force ..... 888-676-5546  
WV Public Service Commission .. 800-642-8544

**Updated: June 2010**

*This Quik-Guide lists the most often called services/agencies for Kanawha County. It is not all inclusive nor does it list all the services each agency offers. For an updated copy, go to: [www.regionalfnrn.org/sissonvillequikguide.pdf](http://www.regionalfnrn.org/sissonvillequikguide.pdf)*

**For corrections or additions, please call the Regional Family Resource Network at 414-4470.**

  
Still don't know where to go for help? **Call: United Way of Central WV Information & Referral 414-4405 or 1-800-540-8659 or 211 after hours**